

LAW ENFORCEMENT COMPLAINT PROCESS

If your incident involves a law enforcement agency not mentioned on this list, you can call the agency for details on how to file a complaint against an officer.

Las Vegas Metropolitan Police Department (Metro)

- You can file a complaint about excessive use of force by a Metro police officer with the Las Vegas Metropolitan Police Department Citizen Review Board. If the Review Board finds your complaint credible it may forward the complaint to the Internal Affairs Division at Metro and you may have to testify against the officer.
- There are four ways to contact the Citizen Review Board:
 - *In Person:*
 - You can visit the Citizen Review Board's Office and fill out a complaint in person. They are open Monday through Friday, 7:30 am to 4:30 pm.
310 South 3rd St., Suite 319
Las Vegas, NV 89155
 - *By Internet*
 - Visit the website at <http://www.citizenreviewboard.com> and click on the link at the bottom of the page to view instructions and the complaint form. You can print out the complaint form, fill it out and then mail to the address listed above.
 - *By Phone:* (702) 455-6322
 - If you wish to speak with someone before you fill a complaint, you can call the Citizen Review Board at (702) 455-6322 and tell them about your situation.
 - *By E-mail:* crbinfo@co.clark.nv.us
 - You can also e-mail any questions or concerns to the Citizen Review Board.

North Las Vegas Police Department

- There are two ways to file a complaint against a North Las Vegas Police Officer. You can file an informal or a formal complaint. An informal complaint will be handled by the officer's Supervisor, and if the allegations are serious enough, the Supervisor will refer it to the Internal Affairs Office. A formal complaint will go directly to Internal Affairs.
- There are two ways to file a complaint against a NLVPD officer
 - *By Phone:* (702) 633-9111
 - Call the NLVPD's office at (702) 633-9111 and ask for the Internal Affairs Office. Tell them you want to file an informal complaint. Tell them the name of the officer and what happened.
 - *In Person:*
 - Go to one of the NLVPD area commands, ask for a complaint brochure and fill out the complaint form inside. The two area commands offices are located at:

1301 E. Lake Mead Blvd.	3755 W. Washburn
North Las Vegas, NV 89030	North Las Vegas, NV 89031
Phone: (702) 633-9111	Phone: (702) 633-1017

Henderson Police Department

- There are three ways to file a complaint with the Henderson Police Department.
 - *In Person:*
 - You can go to any police station during business hours and file a complaint against an officer. The two stations are located at:

223 Lead Street	300 S. Green Valley Parkway
Henderson, NV 89015	Henderson, NV 89012
 - *By Phone:* (702) 267-5000
 - You can call the main number listed above and tell the operator that you wish to speak to someone in the Internal Affairs Office because you want to file a complaint.
 - *By Mail:*
 - You can write a letter addressed to the Internal Affairs office detailing the incident. You should include as much information in your letter as possible. It is possible to file an anonymous complaint. The letter should be address as:
Attention: Internal Affairs Office
Henderson Police Department
223 Lead Street
Henderson, NV 89015

This document contains informational only and does not constitute legal advice; please consult with an attorney about any legal questions.

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Carson City Sheriffs Department

- The Carson City Sheriff's Office does not accept complaints via telephone, mail, or internet. In order to file a complaint you must fill out a complaint form and hand it in personally.
- There are two ways to file a complaint:
 - *In Person:*
 - You can go to the Sheriff's Office at 901 East Musser Street, and file a complaint/report with the front counter service technician. If you go to the Sheriff's Office after front counter hours, you can pick up the brown telephone in the lobby for assistance. This phone rings directly into dispatch non-emergency.
 - *By Phone:*
 - If you are unable to go to the Sheriff's office, you can call dispatch at (775) 887-2008 and request that a deputy come to you.

Reno Police Department

- Complaints can be filed with the Internal Affairs Office. If the complaint is made to a supervisor, it will be discussed at that time. If the complaint is by Internet, Internal Affairs will contact the complainant by phone to complete the process. If the complaint is by mail, an interview will be scheduled and conducted by Internal Affairs personnel.
- A complaint may be filed with the Police Department in any of the following 4 ways:
 - *In Person:*
 - You can go to the Internal Affairs Office or any police building and ask to speak with a supervisor and tell them you want to file a complaint about an officer. You can also go to:
Internal Affairs Dept. at City Hall
1 East First Street, Suite 1111
Reno, NV 89502
 - *By Phone:* (775) 334-2106
 - Call the Internal Affairs Office at (775) 334-2106, Monday - Friday, 7 AM to 5 PM.
 - *By Internet:*
 - Go to the police department's web page at: www.cityofreno.com/pub_safety/police/ and access the complaint link at the bottom of the page to fill out the complaint and submit it online.
 - *By Mail:*
 - Write a letter to the Chief of Police describing in as much detail what happened. Try to give officer names or car numbers. The letter should be addressed as:
Attention Chief of Police
Reno Police Department
P. O. Box 1900
Reno, NV. 89505

Washoe County Sheriffs Department

- There are three ways to file a complaint with the Washoe County Sheriff's Department. A complaint can be filed in person at their office, over the phone, or on the internet.
 - *In Person:*
 - You can go to any police station during business hours and file a complaint against an officer.
Washoe County Sheriff's Office
911 Parr Blvd
Reno, NV 89512
 - *By Phone:* (775) 328-3001
 - Call the main number and tell the operator that you wish to file a complaint.
 - *By Internet:*
 - You can file a complaint on line by going to the Washoe County Sheriff's webpage at <http://www.washoesheriff.com/conduct-form.php> You can fill out this form and submit it online.