



March 22, 2010

Stacie Truesdell Michaels, Chairman  
Gordon L. Walker, Administrator  
Nevada Taxicab Authority  
1785 E. Sahara Avenue, Suite 200  
Las Vegas, Nevada 89104

Dear Ms. Truesdell Michaels & Mr. Walker,

We have received your letter dated March 9, and we thank you for responding to our concerns regarding the Nevada Taxicab Authority's former Policy #029. We are encouraged that your agency is taking steps to ensure this policy is no longer circulated among employees, and we would appreciate receiving a copy of Policy #121, which you indicated is a replacement of the older, problematic version (Policy #029). However, we feel that additional steps are necessary to remedy the problems that the circulation of the outdated policy may have caused.

We understand that the old policy is no longer technically "on the books" but, as mentioned in our prior letter, our concern is not simply that an outdated and discriminatory policy was published past its expiration date. We fear that misinformation among personnel supervised by the Taxicab Authority could, intentionally or not, lead to unequal treatment of patrons. Therefore, we request that in addition to simply recirculating the correct version (Policy #121) to the appropriate employees, the Taxicab Authority include a detailed memo explaining the reason for the change and the extreme inaccuracy of the prior language under Policy #029. Our office would appreciate receiving a copy of this memo once it has been completed and distributed.

While we value your professed commitment to compliance with anti-discrimination laws, we are sure you understand that extra care is required to clarify the Taxicab Authority's position on this issue. Everyone in our state who values fairness and equality was deeply troubled by the fact that Policy #029 existed as long as it did, and that it was not erased from all publications even after its revision. While this error was unintentional, fixing it by simply recirculating Policy #121 could cause confusion. Efforts to proactively educate the personnel affected by these changes would go a long way toward restoring public confidence in the fairness of Taxicab Authority policies.

Sincerely,

A handwritten signature in black ink, appearing to read "Maggie McLetchie". The signature is written in a cursive style and is positioned above the typed name and title.

Maggie McLetchie  
Staff Attorney & Interim Southern Program Director

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